

## CHAIN OF COMMAND- FRUITVALE ISD

Please direct your concerns to the person closest to the situation, normally the **teacher or coach**. Resolving an issue at this level is always in the best interest of your child to develop a strong bond between your child, the teacher/coach, and the parent. This will maintain a healthy relationship and help ensure your child feels a partnership with the staff member that most closely works with the child.



If you don't resolve the issue with a meeting with the person directly involved, meet with the **Dean of Student Services** to resolve the issue. The Dean is skilled in conflict resolution and sometimes has some insight that might benefit the staff member, parent and child.



If the Dean and teacher cannot resolve the issue then schedule an appeal meeting with the **Superintendent**. The Superintendent will be able to review the district policies and procedures to make sure they were followed in the situation with the child, and the Superintendent can review the information gathered from all sources and look for a resolution to the appeal.



If after meeting with all of these individuals you can't resolve the situation, then it can be brought to the **Board of Trustees** during a regularly scheduled meeting as an item on the agenda. Perhaps they would see a need to change a policy in the future or they can review all the information provided to the Superintendent and determine if the policies and procedures in place need to be updated to help in the resolution. Part of their role is to be unbiased in these reviews, so going through the chain of command correctly allows them to sit in on a hearing of this nature without having heard either side before the meeting. They can't sit in on a hearing if you have already shared with them the situation prior to the hearing.



**Thank you for your support of FRUITVALE ISD**, and for utilizing the Chain of Command to resolve any issues that may arise, we appreciate your support of the district and will continue to work in the best interest of all children!